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One American Square, Box 82001  
Indianapolis, Indiana 46282-0002  
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DECLARATION  
FOR  
U.S. PATENT APPLICATION

CUSTOMER RELATIONSHIP MEASUREMENT AND MANAGEMENT SYSTEM AND METHOD

Inventor Name, Address & Citizenship

WEIMER, Mark L.  
8743 Kensington Dr.  
Noblesville, IN 46060  
(a U.S. citizen)

Direct All Correspondence to:

Russell E. Fowler, II  
ICE MILLER  
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Indianapolis, Indiana 46282-0002

☒ Joint Inventor ☒ Specification Attached

☐ Specification filed: \_\_\_\_\_  
As Serial No.: \_\_\_\_\_

Our Ref. No.: P00494-US-1 (11049.0013)

Priority Application(s) \_\_\_\_\_

Other Inventors, If Joint Inventor

SHOEMAKER, Randall D.; GRINDSTAFF, G.  
Michael; KOVACS, Brian A.; EASTON, Bill;  
GLODOWSKI, Mark R.; and DOYLE, William

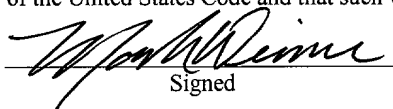
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1. My residence, post office address and citizenship are as shown above.
2. I believe I am the original, first and, if the Joint Inventor box above is checked, joint inventor, or if not, sole inventor, of the subject matter which is claimed and for which a patent is sought on the above identified invention, the specification for which is as shown above.
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Signed

June 28, 2001  
Dated

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Inventor Name, Address & Citizenship

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Michael; KOVACS, Brian A.; WEIMER, Mark  
L.; EASTON, Bill; and DOYLE, William

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Inventor Name, Address & Citizenship

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SHOEMAKER, Randall D.  
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(a U.S. citizen)

Direct All Correspondence to:

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GRINDSTAFF, G. Michael; KOVACS, Brian  
A. WEIMER, Mark L.; EASTON, Bill;  
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Brian A. Kovacs  
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Inventor Name, Address & Citizenship

GRINDSTAFF, G. Michael  
3127 E. Carmel Drive  
Carmel, IN 46033  
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G. Michael Grindstaff  
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EASTON, Bill  
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ICE MILLER  
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